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Focus Data Services Automates Systems to Cut Costs

The firm that manages police requests for telecoms records has automated its data storage-management system to reduce costs.

By Antony Savvas

Focus Data Services has selected the [Dataupia Satori Server 12000](#) to improve access to data stored in its Focus 112 Disclosure System (112).

The 112 software system is used by telecoms companies across the UK to process police and emergency service requests for call detail record (CDR) data and information.

Focus chose the Dataupia Satori Server to serve as the underlying architecture of the 112 system owing to its scalability, ease of use, cost effectiveness and ability to optimise legacy data systems.

Dataupia has allowed Focus to eliminate disparate data sources and [gain access to greater volumes of data](#). Additionally, the Dataupia Satori Server has improved the performance of inquiry times, making it easier and more affordable to process queries.

Dataupia allows Focus to consolidate data from multiple systems, including tape, into one source effectively and economically, enabling complicated queries to be conducted much faster.

“On average, we process about 10,000 [data retrieval](#) inquiries made by police and emergency personnel to telephone carriers every month. Managing these requests can place tremendous strains on our internal resources,” said Ray Green, managing director at Focus Data Services.

“With Dataupia, we are using a solution that costs approximately 20% of a traditional data management system, while meeting the data retention capacity needs of the organisations we serve. Moreover, by automating approximately 80-90% of data query processes, we are experiencing significant time and cost savings,” said Green.

[Dataupia's site >>](#)

[Focus Data's site >>](#)